



Pre-Payment & Cancellation Policies

High & Green Season

(6 Jan. - 14 Dec.)

Pre-Payment

A credit card is required as a guarantee for the total amount of the reservation. The total will be charged 30 days before the arrival date.

Cancellations

- If there is a “no-show” 100% of the total of the reservation will be charged
- If a reservation is cancelled 30 days or less prior to the arrival date, 100% of the reservation will be charged.

***In the case that we are able to sell the rooms, an 80% reimbursement will be made.*

Holiday Season

(15. Dec. - 5 Jan.)

Pre-Payment

A credit card is required as a guarantee for the total amount of the reservation. The total will be charged 60 days before the arrival date.

Cancellations

- If there is a “no-show” 100% of the total of the reservation will be charged
- If a reservation is cancelled 60 and 45 days or less prior to the arrival date, 50% of the reservation will be charged.
- If a reservation is cancelled 44 and 30 days or less prior to the arrival date, 100% of the reservation will be charged.

***In the case that we are able to sell the rooms, an 80% reimbursement will be made.*

Children

- The Jicaro Island Ecolodge experience is recommended only for adults and children age 12 and above. No children below 8 are allowed.
- Children 12 years and older pay full rate for room and meals.



Operated by Cayuga Sustainable Hospitality

